

## Terms & Conditions (Page 1 of 2)

This will be strictly a member's only club and each member will have a membership card with their individual membership number. There will be 4 membership types with an annual fee as follows:

1. **Individual members £30**
2. **Partnerships £45**
3. **Family £57.50 (maximum 4 family members all over 16 years of age)**
4. **Corporate £75 (maximum 5 members of staff from the same company)**

### Membership Benefits

- **Access to the 2-for-1 evenings**  
Every Thursday evening from January to November.
- **10% off A La Carte food bill**
- **Reward points**
- **Special members only promotions and double reward points on certain nights**
- **Hempstead House Hotel Members' Special**

### General Terms and Conditions

1. Members must declare their membership number on booking
2. Members must have their membership cards with them when they settle their bills to receive the membership benefits
3. All correspondence will be addressed to the principal member by email unless otherwise instructed
4. Replacement cards will be charged at £10
5. Each type of membership is considered as **ONE** membership
6. Membership valid for one year from the date of purchase
7. Membership is renewable at the end of expiry date and valid for another year from purchase of renewal
8. Members who do not wish to renew their membership will not be able to access memberships benefits, however are still able to redeem their points up to one month from the expiration of their memberships.
9. Members must be present to receive membership benefits

### 2-for-1 Terms and Conditions

1. The number of guests who can have access for the two for one as follow:
  - Individual members: Maximum of two guests
  - Partnerships: Maximum of four guests
  - Family: Maximum of six guests
  - Corporate: Maximum of seven guests
2. The 2-for-1 offer only applies to an even number of guests.
3. Members are welcome to bring more guests than their 2-for-1 allowance. The extra guests will not receive the 2-for-1 offer. For example: partnership members who book a table of six will pay for four meals.

4. The offer is only valid for meals taken in Lakes Restaurant.
5. The offer is not valid for the A La Carte menu

### Reward Points Terms and Conditions

1. Rewards points are accumulated on the total spend, including food and beverages. (Excluding gratuities and after any discounts that may apply)
2. One reward point is accumulated for every **complete** £10.00 spend.
3. Each reward point is worth £1
4. All points will be awarded to the principal member
5. Points may only be redeemed by or on the authority of the principal member
6. Reward points can be redeemed off **food only** in Lakes restaurant for lunch and dinner bookings, including 2-for-1 evening.
7. Points cannot be redeemed and accumulated on the following:
  - **Special events:**  
Christmas day, Boxing Day, New Year's Eve, New Year's Day, Valentines Evenings, Mothering Sunday, Easter Sunday, Father's Day, Party Nights, Murder Mystery Evenings
  - **Weddings and Functions**
  - **Parties of 11 or more**
  - **Brasserie meals**
  - **Private Hire**
  - **Lakes Dining Club special events**
  - **Afternoon Tea**
8. Reward points statement will be sent to all members monthly by email and only by post for members who do not have access to an email address
9. Reward points last for the duration of a continuous membership.
10. Reward points will expire if membership is not renewed within 30 days from the date of renewal
11. Members must declare when they want to redeem their points prior to arrival and on booking.
12. It will take minimum of 24 hours for eligible purchases to show on points statement.

### 10% Discount Terms and Conditions

1. 10% discount is only available on the A La Carte menu
2. Members can receive the 10% discount on a maximum number of 10 guests
3. The 10% discount does not apply to any of the exclusions listed below:
  - **Special events:**  
Christmas day, Boxing Day, New Year's Eve, New Year's Day, Valentines Evenings, Mothering Sunday, Easter Sunday, Father's Day, Party Nights, Murder Mystery Evenings
  - **Festive menu in December**
  - **Weddings and Functions**
  - **Parties of 11 or more**

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- **Lakes Dining Club special events**
- **Brasserie meals and Private Hire**

### Hempstead House Members' Special

Every Friday evening, Lakes Dining Club members can enjoy the following benefits in the Brasserie:

1. a two-course Brasserie set menu for £15.50 or a three-course set menu for £17.95
2. A 10% discount on drinks.
3. Available to every Lakes Dining Club member and one guest.
4. This offer may not be available on some Fridays when the Brasserie is used for a private function or an event
5. This offer is available from 1<sup>st</sup> of July 2017
6. Hempstead House has the right to amend or terminate this offer without any prior notice.

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